



## AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA

### **AMAZON** **Campus Recruitment - 2018 Passing Out Batch** **(Language Hiring Drive)**

<b>Company</b>	AMAZON
<b>Ranking</b>	FORTUNE GLOBAL 500 COMPANY
<b>Website</b>	2018
<b>Batch</b>	2018 Passing Out Batch
<b>Date of Campus</b>	3 <sup>rd</sup> Feb 18
<b>Time</b>	9:00 am
<b>Venue</b>	E-2 Seminar Hall
<b>Job Title</b>	Seller Support Associate
<b>Eligible Degrees</b>	BA Hon's
<b>Eligible Branches</b>	Languages German / French
<b>Eligibility Criteria</b>	No cut off %
<b>Location</b>	Willing to relocate to Hyderabad.
<b>Compensation (CTC)</b>	5.16 LPA
<b>Roles &amp; Responsibilities</b>	<ul style="list-style-type: none"><li>· Demonstrates effective, clear and professional written and oral communication.</li><li>· Provides prompt and efficient service to Amazon Sellers and Merchants including the appropriate escalation of Sellers' issues.</li><li>· Builds Platform and business knowledge to better serve sellers</li><li>· Maintains a positive and professional demeanor always portraying the company in a positive light and effectively managing sensitive issues.</li><li>· Demonstrates excellent time-management skills and the ability to work independently knowledge while using departmental resources, policies and procedures.</li><li>· Contributes to a positive team environment and proactively aids team members with difficult contacts as needed.</li><li>· Maintains acceptable performance metrics such as quality, productivity, first contact resolution, and attendance.</li><li>· Actively seeks solutions through logical reasoning and data interpretation skills and identifies trends to appropriate channel including improvement suggestions.</li><li>· Liaise with other departments such as Customer Service, Merchant Investigations, or Payments teams as required to resolve Seller's issues and questions.</li></ul>
<b>Documents Required</b>	Resumes 3 copies, Photocopy of all mark sheets, Govt ID Proof.
<b>How to Apply?</b>	Interested students send your updated resumes to <a href="mailto:sgupta13@amity.edu">sgupta13@amity.edu</a>

	<p>Last date to send your resume is 28<sup>th</sup> Jan 2018 by 1:00 pm</p> <p>Subject Line of the email : <b>Applying for Amazon (language Drive)</b></p>
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**My Best Wishes are with you!**

**Prof. Dr. Ajay Rana**

**Advisor**